Building a More Productive Workforce

Your Employee Assistance Program (EAP)

CCW℠
CORPORATE CARE WORKS

Building a More Productive Workforce

OUTLINE

- Who Is CCW
- What Is EAP
- EAP Provides
- Benefits of EAP
- How EAP Works
- Types of Problems
- Types of Referrals
- How To Reach Us

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CORPORATE CARE WORKS

- **EAP provides coaching, counseling & consulting services**
- **Covers you & your family**
- **Local & global network of licensed professionals**

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EMPLOYEE ASSISTANCE PROGRAM

“ A worksite-based program to assist: (1) work organizations in addressing productivity issues, and; (2) employee clients in identifying and resolving personal concerns… that may affect job performance…”

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EAP PROVIDES

- **Help with balancing work & family day-to-day life**
- **Free, confidential counseling for personal issues such as addictions, family/marital concerns, depression, anxiety, grief & stress**

AND MUCH, MUCH MORE……

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EMPLOYEE BENEFITS

- No Cost; Prepaid by employer
  - Voluntary
  - 24 Hour help line
  - Confidential
  - All Types of problems
  - Convenient locations & appointments
  - Licensed Professionals

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HOW EAP WORKS

- **24-Hour hotline**
- **Problem resolution**
- **Initial assessment**
- **Appointment within 72 hours**
- **Solution-Focused Services**
- **Research of community resources**

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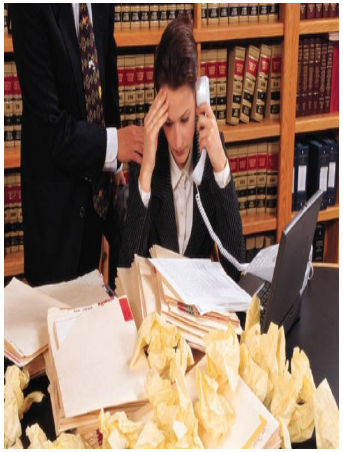
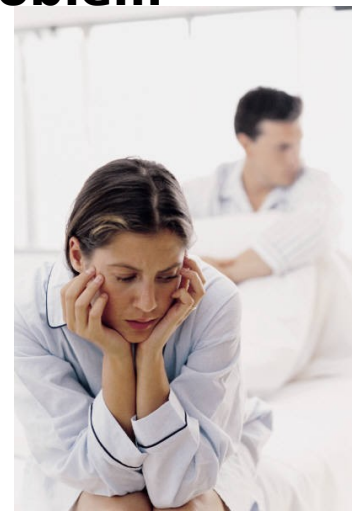
Common Types of Personal Problems

Stress



Alcohol & Drugs

Any Personal Problem



Family Problems

Anxiety & Depression

Financial & Legal Problems

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TYPES OF REFERRALS

- Self
  - 80% of Referrals
  - The employee contacts the EAP without being referred by the supervisor
  - Personal, not work performance based
- Supervisor Referral
  - After consulting with HR, the employee is referred by the supervisor based upon documented job performance

In Summary

- **Available 24 hours a day, 365 days per year**
- **FREE to you and your family members**
- **Confidential**

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CALL YOUR EAP FOR ASSISTANCE

800-327-9757

or

904-296-9436

QUESTIONS.....

Thank You